

**MODEL FORM FOR WITHDRAWAL**

To Orac nv, Biekorfstraat 32, 8400 Ostend, Belgium, +32 59 80 32 52, info@oracdecor.com:

I/We (\*) ..... hereby inform you,

that I/we hereby withdraw (\*).....

our agreement regarding the sale of the following goods/supply of the following services(\*)

.....

ordered on(\*) ..... received on (\*) .....

Name/Names of consumer(s) .....

Address consumer(s) .....

Signature of consumer(s) (only if this form is submitted on paper)

Date

(\*) Delete where not applicable.

**MODEL INSTRUCTIONS FOR RIGHTS OF WITHDRAWAL**

You have the right to withdraw from the agreement within 14 days without giving any reason.

The withdrawal period expires 14 days after the date on which you, or a third party designated by you (who is not the carrier) takes physical possession of the goods.

In order to exercise the right of withdrawal, you must inform Orac nv, Biekorfstraat 32, 8400 Ostend, Belgium, tel: +32 59 80 32 52, email: info@oracdecor.com by means of an unambiguous declaration (e.g. in writing, by post, fax or email) regarding your decision to withdraw from the agreement. For this purpose, you may use the attached model form for withdrawal, but you are not obliged to do so.

In order to comply with the withdrawal period, it is sufficient for you to send your communication exercising the right of withdrawal before the expiry of the withdrawal period.

If you withdraw from the agreement, you will immediately receive all payments that you have made up to that point, including the cost of delivery (with exception of any additional costs resulting from your choice of a method of delivery other than the cheapest standard delivery offered by us) and at a maximum no later than 14 days after we have been informed of your decision to withdraw from the agreement. We will pay you back using the same payment method that you used for the original transaction unless you have expressly agreed otherwise; in any case, you will not be charged for such reimbursement. We may wait before paying the refund until we have received the goods back, or until you have demonstrated that you have sent the goods back, whichever is sooner.

You must return the goods to us without delay, but in any case, not later than 14 days after the date on which you informed us of your decision to cancel the agreement. You will still be on time if you return the goods before the end of the expiry of the 14 day period.

The direct costs of returning the goods are to your account.

You will only be liable for any reduction in value of the goods that results from the use of the goods beyond what is necessary in order to determine the nature, characteristics and operation of the goods.